

# AEP 2021 First Look



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## Devoted Health's mission

At Devoted Health, we want to make your client's healthcare easier, more affordable, and a whole lot more caring by treating them like family.

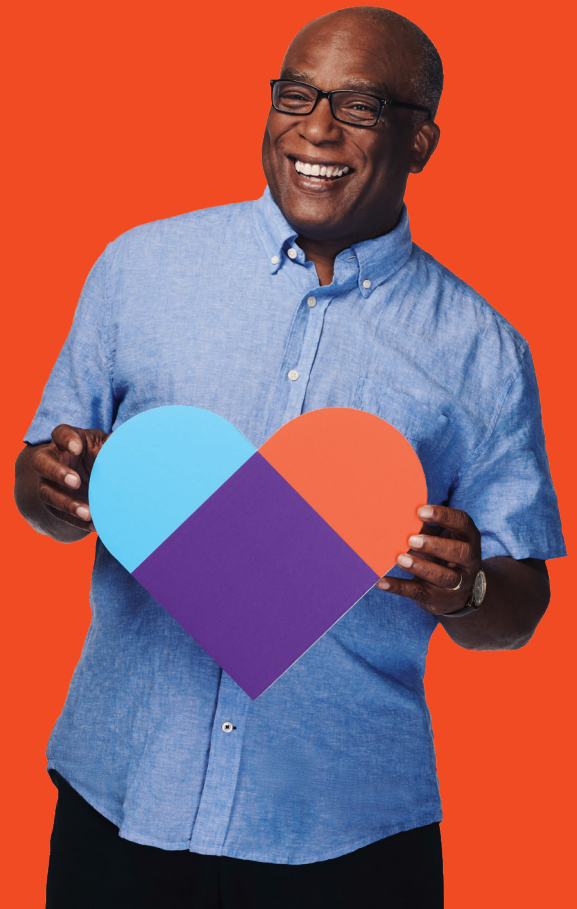
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# We're a Next-Generation Medicare Advantage Plan

By partnering with top doctors and combining cutting-edge technology with personalized care teams, we give our members easy access to the high-quality healthcare they deserve.



**Ed Park**



**Todd Park**

## The People and Funding Behind Devoted Health

Our founders, Todd and Ed Park, previously co-founded Athenahealth, a highly innovative, \$6 billion health information technology and service company dedicated to helping physicians and healthcare practitioners.

Our principal institutional investors are Venrock and Andreessen Horowitz. These distinguished venture capital firms have invested in some of America's most innovative and successful companies, including Athenahealth, Illumina, Gilead, Apple, Intel, Nest, Facebook, and Twitter.

Deep with experience in healthcare and technology, our leadership team includes veterans of Humana, Aetna, AARP, Google, Wayfair, and McKinsey. And Dr. Bob Kocher, one of the country's leading experts on healthcare improvement, leads our clinical team and brings a thorough understanding of patient-centric thinking.

# The Devoted Health Difference

## Our Mission

We're guided by a single, firmly-held belief: Treat every member like family, with loving care and a profound commitment to their health and well-being.

## Our Commitment to Providers

We're as much provider-centric as we are patient-centric, and we strive to reduce the administrative burdens placed on physicians and their staff. We constantly seek provider input and build technology-based solutions so we can work together in delivering the best possible care for our members.

## Our Guides

What really sets us apart is our Guides — the folks who answer our phones and go above and beyond to give you a personalized experience. Our Guides are navigators, problem solvers, and advocates who really care. By intelligently deploying the best of today's technology, we eliminate hassles for members and doctors alike. We aim to keep members in the best possible health and let doctors focus on medicine, not paperwork.

## Our Long-Term Horizon

We're building a health plan for the long term, structuring our company around a 30-year vision to serve members, providers, and employees.

## Our Network

When we recruit doctors, we look for the kind of providers we'd send our own family members to see. We identify these doctors through outcomes data and trusted referrals from other physicians.

## Our Technology

We've built a Medicare Advantage plan from the ground up, featuring a fully integrated technology platform that makes sure that claims are processed quickly and accurately and that all the member's information is in one place. But more importantly, our solution facilitates care delivery and integrates the information necessary to remove barriers to delivering the care that your patients need.

## Our Dedication to Satisfaction

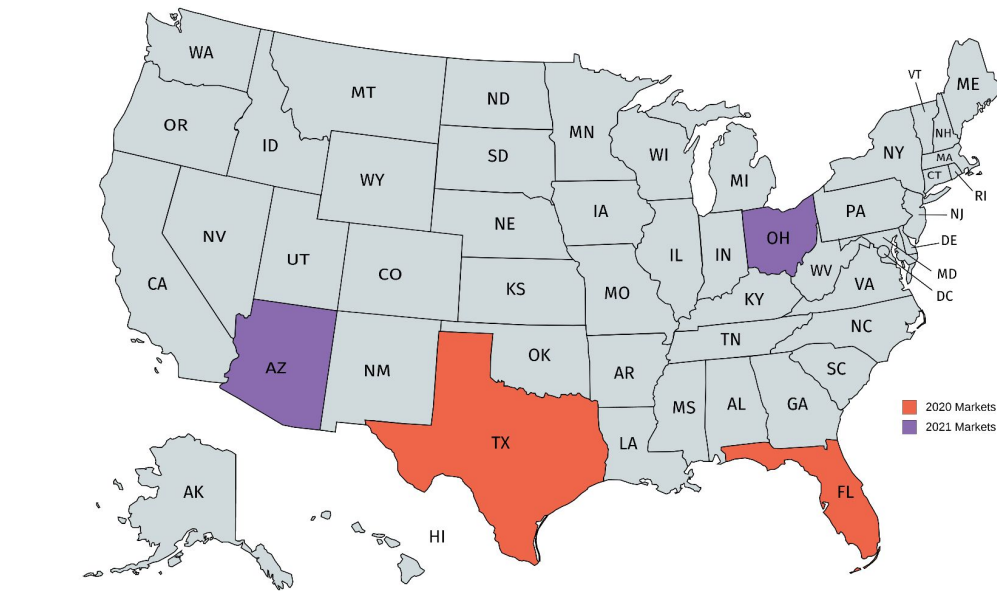
We're aiming for top satisfaction scores from patients and physicians. Over and over again, we want to hear, "I never realized it could be this easy to work with a health plan."

**[www.devoted.com](http://www.devoted.com)**

Devoted Health Plan of AZ and OH – Pending CMS Approval. Devoted Health is an HMO plan with a Medicare contract. Enrollment in Devoted Health depends on contract renewal. Y0142\_20S270\_C



# We are the fastest-growing plan in FL and TX



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**600% growth from  
January 2019 to  
January 2020**

All 2021 plans are pending CMS approval



## Proof is in the pudding



Our average speed of answer was 24 seconds, 82% of calls answered in less than 30 seconds



> 80% of member issues were resolved same day



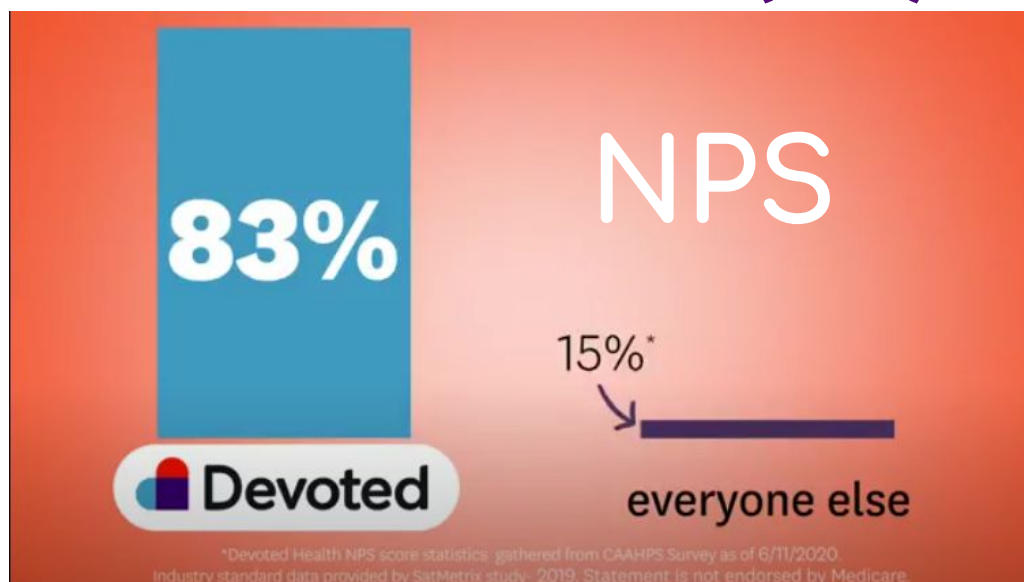
> 90% of member issues were resolved within 3 days

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# Proof is in the pudding...

## Net Promoter Score (NPS)



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# Devoted Health coverage

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## 2021 COVERAGE AREA:

# Florida

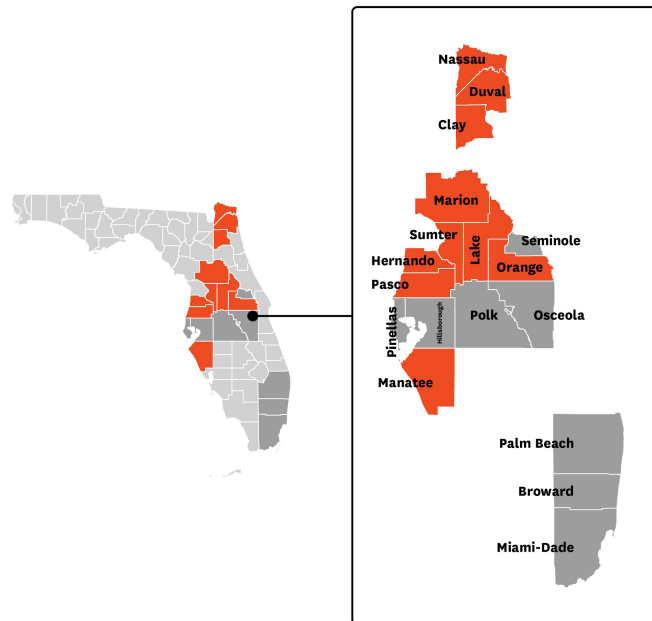
Devoted Core HMO, Devoted Prime HMO, and  
Devoted Essentials HMO, Devoted Dual D-SNP HMO

### FL counties

- Miami-Dade
- Broward
- Palm Beach
- Hillsborough
- Pinellas
- Seminole
- Osceola
- Polk

### FL expansion counties

- Nassau
- Duval
- Clay
- Marion
- Lake
- Sumter
- Orange
- Hernando
- Pasco
- Manatee



- Current Counties
- 2021 New Counties

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## 2021 COVERAGE AREA:

# Texas

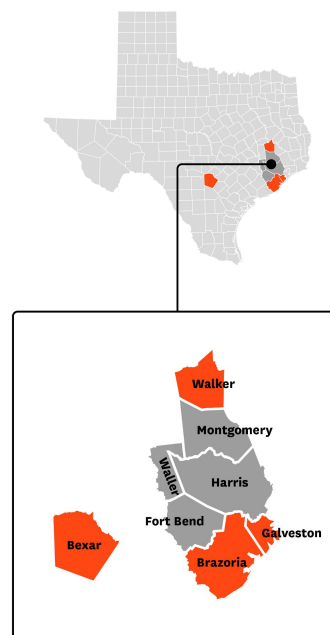
Devoted Core HMO and Devoted Prime HMO

### 7 Houston Counties

- Fort Bend
- Harris
- Montgomery
- Waller
- Brazoria (new)
- Galveston (new)
- Walker (new)

### San Antonio

- Bexar (new)



- Current Counties
- 2021 New Counties

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2021 EXPANSION STATE:

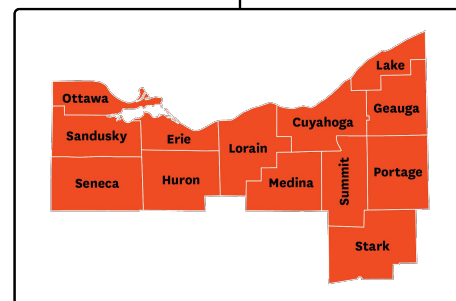
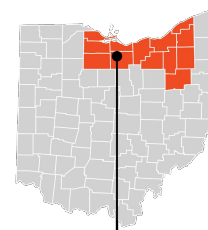
# Ohio

Devoted Core HMO, Devoted Prime HMO,  
and Devoted Saver HMO

13 counties

- **Metro Cleveland (New)**
  - Cuyahoga
  - Lake
  - Geauga
  - Medina
  - Lorain
- **Akron/Canton (New)**
  - Stark
  - Summit
  - Portage
- **Sandusky (New)**
  - Erie
  - Huron
  - Sandusky
  - Ottawa
  - Seneca

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- Current Counties
- 2021 New Counties

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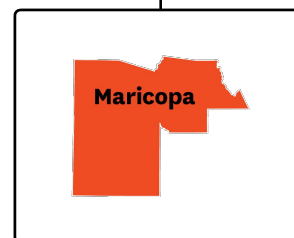
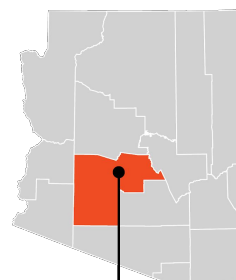
2021 EXPANSION STATE:

# Arizona

Devoted Core HMO, Devoted Flex HMO,  
Devoted Select HMO

**Phoenix — Maricopa County**

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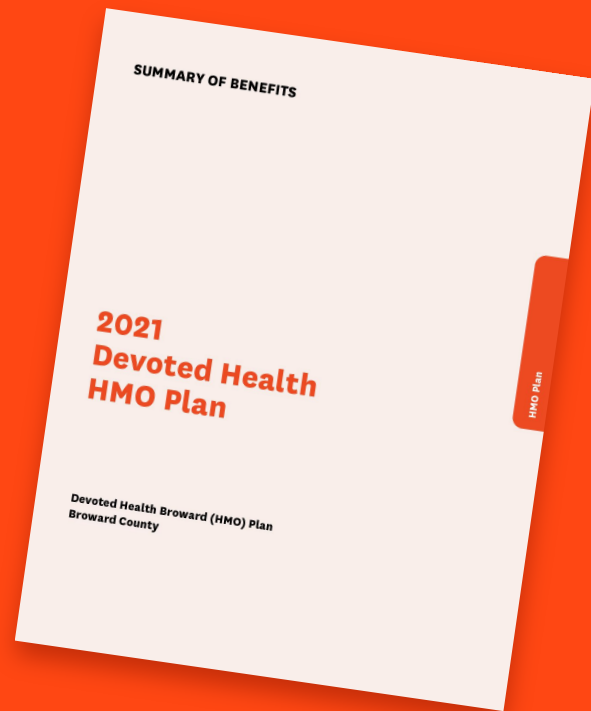


- Current Counties
- 2021 New Counties

All 2021 plans are pending CMS approval



# 2021 plan highlights



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## Plan Offerings and Service Areas

State	Market	Service Areas	Core	Prime/ Select	Essentials / Saver	D-SNP	Flex
Florida	Miami-Dade	Miami-Dade	✓	✓	✓	✓	
	Broward	Broward	✓	✓	✓	✓	
	Palm Beach	Palm Beach	✓	✓	✓	✓	
	Greater Orlando	Orange, Osceola, Seminole	✓	✓	✓	✓	
	Greater Tampa Bay	Hillsborough, Hernando, Pasco, Pinellas, Polk	✓	✓	✓	✓	
		Manatee	✓	✓	✓		
	North Central	Lake, Marion, Sumter	✓	✓			
	Greater Jacksonville	Clay, Duval, Nassau	✓	✓	✓	✓	
Texas	Houston	Fort Bend, Harris, Montgomery, Waller, Brazoria, Galveston, Walker	✓	✓			
	San Antonio	Bexar	✓	✓			
Arizona	Arizona	Maricopa	✓	✓			✓
Ohio	Northeastern Ohio	Cuyahoga, Lake, Geauga, Medina, Lorain, Stark, Summit, Portage, Erie, Huron, Sandusky, Ottawa, Seneca	✓	✓	✓		

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# Additional benefits that set us apart

Benefit	Description	Limit/Cost Sharing	Vendor
<b>Personal Emergency Response System (PERS)</b>	Coverage of at-home or mobile devices and monthly fees. <b>Fall detection added for 2021</b>	<ul style="list-style-type: none"> <li>\$0 copay, all plans</li> <li>1 per member</li> </ul>	LifeStation
<b>Acupuncture</b>	Covered visits with licensed acupuncturist (beyond Medicare-covered benefits)	<ul style="list-style-type: none"> <li>\$0 copayment</li> <li>12 visits per year (except AZ Flex HMO)</li> </ul>	Tivity Health
<b>Bathroom Safety Equipment</b>	Covered when needed by member: <ul style="list-style-type: none"> <li>Standard raised toilet seat</li> <li>Standard tub seat</li> </ul>	<ul style="list-style-type: none"> <li>0% coinsurance (removed cost share from Core plans)</li> <li>1 each per member per year</li> <li>Not on Essentials, Flex, or Saver plans</li> </ul>	DME supplier

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# Additional benefits & rewards

Benefit	Description	Limit/Cost Sharing	Vendor
<b>Wellness Bucks</b>	<ul style="list-style-type: none"> <li>Fitness classes</li> <li>Gym memberships</li> <li>Weight-management programs</li> <li>Activity fitness trackers (e.g., Apple Watch)</li> <li>Nutritional counseling and diabetes workshops</li> <li>Personal fitness equipment</li> <li>Memory fitness activities</li> </ul>	Reimbursed up to \$150 or more per year (varies by plan)	No vendor, must pay out of pocket and submit <b>reimbursement form</b> .
<b>Devoted Dollars</b>	Visa gift cards mailed to individuals homes for things like: <ul style="list-style-type: none"> <li>PCP visits</li> <li>Flu shots</li> <li>Cancer screenings</li> </ul>	\$ per year based on services received	No vendor, no forms. Visa prepaid cards are mailed out when we are notified of the claim.

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All 2021 plans are pending CMS approval



# Florida

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## Devoted Health Dual DSNP HMO Plans

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	Dual (DSNP HMO)
Plan Highlights	DSNP for full duals that provides Medicare, Medicaid, and additional supplemental benefits
Service Area	Miami-Dade, Broward, Palm Beach, Osceola, Seminole, Orange, Clay, Duval, Nassau, Hillsborough, Pinellas, & Polk Counties
Medicare & Medicaid benefits	\$0
Dental	Preventive & comprehensive
Hearing	\$0/ \$299 copay per aid
Over-the-Counter	\$100 per month
Personal Emergency Response Device	\$0 per month
Personal Home Care	\$0 - 3 hours per day up to 42 hours per year
Transportation	\$0 - Unlimited trips
Vision	\$350 per year
Wellness	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
Wigs for Chemotherapy	\$500 per year

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# Devoted Health Miami-Dade Plans

All 2021 plans are pending CMS approval

	Essentials Miami-Dade (HMO)	Core Miami-Dade (HMO)	Prime Miami-Dade (HMO)
<b>Plan Highlights</b>	\$95 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$1,500	\$1,500
<b>PCP/Specialist Copay</b>	\$0/\$10	\$0/\$0	\$0/\$0
<b>Inpatient Hospital</b>	\$0 days 1-2, \$125 days 3-7	\$0 per stay	\$0 per stay
<b>Outpatient Surgery</b>	\$50 ASC; \$75 OH	\$15 ASC; \$50 OH	\$0
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$0 / \$30 / \$85 / 33%	\$0 / \$0 / \$0 / \$35 / 33%	\$0 / \$0 / 25% / 25% / 25%
<b>Rx Deductible</b>	\$0	\$0	\$445 (Tiers 3-5)
<b>Initial Coverage Limit</b>	\$4,130	\$8,000	\$4,130

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# Devoted Health Extras — Miami-Dade

All 2021 plans are pending CMS approval

	Essentials Miami-Dade (HMO)	Core Miami-Dade (HMO)	Prime Miami-Dade (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$1,000 in comprehensive	Preventive & comprehensive Up to \$1,000 in comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$25 per month	\$75 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$150 per year	\$300 per year	\$350 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Devoted Health Broward County Plans

All 2021 plans are pending CMS approval

	Essentials Broward (HMO)	Core Broward (HMO)	Prime Broward (HMO)
<b>Plan Highlights</b>	\$95 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$2,500	\$3,400
<b>PCP/Specialist Copay</b>	\$0/\$25	\$0/\$5	\$0/\$0
<b>Inpatient Hospital</b>	\$200 per day, days 1-5	\$0 per stay	\$0 per stay
<b>Outpatient Surgery</b>	\$50 ASC; \$100 OH	\$50 ASC; \$100 OH	\$0 ASC; \$25 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$10 / \$45 / \$95 / 33%	\$0 / \$0 / \$20 / \$85 / 33%	\$0 / \$0 / 25% / 25% / 25%
<b>Rx Deductible</b>	\$0	\$0	\$445 (Tiers 3-5)

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# Devoted Health Extras — Broward

All 2021 plans are pending CMS approval

	Essentials Broward (HMO)	Core Broward (HMO)	Prime Broward (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$1,000 in comprehensive	Preventive & comprehensive Up to \$1,000 in comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$25 per month	\$75 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$125 per year	\$300 per year	\$350 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Devoted Health Palm Beach Plans

All 2021 plans are pending CMS approval

	Essentials Palm Beach (HMO)	Core Palm Beach (HMO)	Prime Palm Beach (HMO)
<b>Plan Highlights</b>	\$95 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$3,400	\$3,400
<b>PCP/Specialist Copay</b>	\$0 / \$25	\$0 / \$10	\$0 / \$0
<b>Inpatient Hospital</b>	\$200 per day, days 1-5	\$50 per day, days 1-9	\$0 per stay
<b>Outpatient Surgery</b>	\$50 ASC; \$100 OH	\$50 ASC; \$100 OH	\$0 ASC; <b>\$25 OH</b>
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$10 / \$45 / \$95 / 33%	\$0 / \$0 / \$20 / \$95 / 33%	\$0 / \$0 / 25% / 25% / 25%
<b>Rx Deductible</b>	\$0	\$0	<b>\$445</b> (Tiers 3-5)

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# Devoted Health Extras — Palm Beach

All 2021 plans are pending CMS approval

	Essentials Palm Beach (HMO)	Core Palm Beach (HMO)	Prime Palm Beach (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$2,000 in comprehensive	Preventive & comprehensive Up to \$2,000 in comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$30 per month	\$75 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$125 per year	\$250 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Devoted Health Greater Orlando Plans

(formerly Central Florida)

All 2021 plans are pending CMS approval

	Essentials Greater Orlando (HMO)	Core Greater Orlando (HMO)	Prime Greater Orlando (HMO)
<b>Plan Highlights</b>	\$100 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Osceola, Seminole, & Orange Counties	Osceola, Seminole, & Orange Counties	Osceola, Seminole, & Orange Counties
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$3,400	\$3,400
<b>PCP/Specialist Copay</b>	\$0/\$20	\$0 / \$10	\$0/\$0
<b>Inpatient Hospital</b>	\$225 per day, days 1-7	\$95 per day, days 1-7	\$0
<b>Outpatient Surgery</b>	\$75 ASC; \$200 OH	\$50 ASC; \$95 OH	\$0 ASC; \$25 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$7 / \$47 / \$95 / 33%	\$0 / \$0 / \$30 / \$85 / 33%	\$0 / \$0 / 25% / 25% / 25%
<b>Rx Deductible</b>	\$0	\$0	\$445 (Tiers 3-5)

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# Devoted Health Extras — Greater Orlando

(formerly Central Florida)

All 2021 plans are pending CMS approval

	Essentials Greater Orlando (HMO)	Core Greater Orlando (HMO)	Prime Greater Orlando (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$2,000 for comprehensive	Preventive & comprehensive Up to \$2,000 for comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$30 per month	\$50 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$125 per year	\$250 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Devoted Health Greater Tampa Bay Plans

All 2021 plans are pending CMS approval

	Essentials Greater Tampa Bay (HMO)	Essentials Polk (HMO)	Core Greater Tampa Bay (HMO)	Prime Greater Tampa Bay (HMO)
<b>Plan Highlights</b>	\$125 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$125 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Hillsborough, Pinellas, & Hernando, & Pasco Counties	Polk County	Hillsborough, Pinellas, Polk, Hernando, & Pasco Counties	Hillsborough, Pinellas, Polk, Hernando, & Pasco Counties
<b>Premium</b>	\$0	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$4,900	\$2,900	\$3,400
<b>PCP/Specialist Copay</b>	\$0/\$30	\$0/\$35	\$0/\$10	\$0/\$0
<b>Inpatient Hospital</b>	\$195 per day, days 1-6	\$250 per day, days 1-6	\$90 per day, days 1-7	\$0
<b>Outpatient Surgery</b>	\$95 ASC; \$195 OH	\$95 ASC; \$250 OH	\$25 ASC; \$90 OH	\$0 ASC; \$25 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$7 / \$47 / \$95 / 33%	\$0 / \$7 / \$47 / \$95 / 33%	\$0 / \$0 / \$8 / \$95 / 33%	\$0 / \$0 / 25% / 25% / 25%
<b>Rx Deductible</b>	\$0	\$0	\$0	\$445 (Tiers 3-5)
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# Devoted Health Extras — Greater Tampa Bay

All 2021 plans are pending CMS approval

	Essentials Greater Tampa Bay (HMO)	Essentials Polk (HMO)	Core Greater Tampa Bay (HMO)	Prime Greater Tampa Bay (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$1,000 comprehensive	Preventive & comprehensive Up to \$2,000 in comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$30 per month	\$30 per month	\$75 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 20 one-way trips Unlimited to PCP	\$0 - 20 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$150 per year	\$150 per year	\$250 per year	\$350 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	N/A	\$500 per year	\$500 per year

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# Devoted Health Manatee Plans

All 2021 plans are pending CMS approval

	Essentials Manatee (HMO)	Core Manatee (HMO)	Prime Manatee (HMO)
<b>Plan Highlights</b>	\$100 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Manatee County	Manatee County	Manatee County
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$3,400	\$3,400
<b>PCP/Specialist Copay</b>	\$0/\$30	\$0 / \$15	\$0/\$0
<b>Inpatient Hospital</b>	\$195 per day, days 1-5	\$95 per day, days 1-7	\$45 per day, days 1-5
<b>Outpatient Surgery</b>	\$100 ASC; \$195 OH	\$25 ASC; \$95 OH	\$0 ASC; \$45 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$5 / \$47 / \$95 / 33%	\$0 / \$0 / \$10 / \$95 / 33%	\$0 / \$0 / \$10 / \$95 / 33%
<b>Rx Deductible</b>	\$0	\$0	\$0

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# Devoted Health Extras — Manatee

All 2021 plans are pending CMS approval

	Essentials Manatee (HMO)	Core Manatee (HMO)	Prime Manatee (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$1,000 comprehensive	Preventive & comprehensive Up to \$2,000 comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$50 per month	\$60 per month	\$75 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP
<b>Vision</b>	\$125 per year	\$200 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Devoted Health North Central Plans

All 2021 plans are pending CMS approval

	Core (HMO)	Prime (HMO)
<b>Plan Highlights</b>	\$0 monthly premium, \$0 Rx deductible, rich benefits, dental included!	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Marion, Sumter, & Lake Counties	Marion, Sumter, & Lake Counties
<b>Premium</b>	\$0	TBD
<b>Max out-of-pocket</b>	\$2,900	\$2,900
<b>PCP/Specialist Copay</b>	\$0 / \$10	\$0/\$0
<b>Inpatient Hospital</b>	\$100 per day, days 1-5	\$40 per day, days 1-5
<b>Outpatient Surgery</b>	\$25 ASC; \$100 OH	\$0 ASC; \$50 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0
<b>Rx Copays</b>	\$0 / \$0 / \$30 / \$85 / 33%	\$0 / \$0 / \$20 / \$85 / 33%
<b>Rx Deductible</b>	\$0	\$0

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# Devoted Health Extras — North Central

All 2021 plans are pending CMS approval

	Core (HMO)	Prime (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$1,000 in comprehensive	Preventive & comprehensive Up to \$2,000 in comprehensive
<b>Hearing</b>	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$75 per month	\$100 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$225 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$300 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	\$500 per year	\$500 per year

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# Devoted Health Greater Jacksonville Plans

All 2021 plans are pending CMS approval

	Essentials Greater Jacksonville (HMO)	Core Greater Jacksonville (HMO)	Prime Greater Jacksonville (HMO)
<b>Plan Highlights</b>	\$75 Part B premium buydown, \$0 monthly premium, \$0 Rx deductible, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Clay, Duval, & Nassau Counties	Clay, Duval, & Nassau Counties	Clay, Duval, & Nassau Counties
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$3,400	\$3,400	\$3,400
<b>PCP/Specialist Copay</b>	\$0/ \$35	\$0 / \$10	\$0/\$0
<b>Inpatient Hospital</b>	\$350 per day, days 1-5	\$125 per day, days 1-5	\$100 per day, days 1-5
<b>Outpatient Surgery</b>	\$100 ASC; \$250 OH	\$75 ASC; \$125 OH	\$0 ASC; \$50 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$10 / \$47 / \$95 / 33%	\$0 / \$0 / \$45 / \$95 / 33%	\$0 / \$0 / \$45 / \$95 / 33%
<b>Rx Deductible</b>	\$0	\$0	\$0

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# Devoted Health Extras — Greater Jacksonville

All 2021 plans are pending CMS approval

	Essentials Greater Jacksonville (HMO)	Core Greater Jacksonville (HMO)	Prime Greater Jacksonville (HMO)
<b>Dental</b>	Preventive & basic restorative Up to \$750	Preventive & comprehensive Up to \$1,000 comprehensive	Preventive & comprehensive Up to \$2,000 comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$50 per month	\$50 per month	\$75 per month
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
<b>Vision</b>	\$200 per year	\$250 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Texas

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## Devoted Health Greater Houston Plans

All 2021 plans are pending CMS approval

	Core Greater Houston (HMO)	Prime Greater Houston(HMO)
Plan Highlights	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
Service Area	Brazoria, Fort Bend, Galveston, Harris, Montgomery, Waller, & Walker Counties	Brazoria, Fort Bend, Galveston, Harris, Montgomery, Waller, & Walker Counties
Premium	\$0	TBD
Max out-of-pocket	\$3,400	\$3,400
PCP/Specialist Copay	\$0 / \$15	\$0/\$0
Inpatient Hospital	\$225 per stay	\$100 per stay
Outpatient Surgery	\$75 ASC; \$150 OH	\$0 ASC; \$50 OH
Lab Copay	\$0	\$0
Rx Copays	\$0 / \$0 / \$40 / \$80 / 33%	\$0 / \$0 / \$30 / \$80 / 33%
Rx Deductible	\$0	\$0

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# Devoted Health Extras — Greater Houston

All 2021 plans are pending CMS approval

	Core Greater Houston (HMO)	Prime Greater Houston(HMO)
Dental	Preventive & comprehensive Up to \$1,500 comprehensive	Preventive & comprehensive Up to \$1,500 comprehensive
Hearing	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
Over-the-Counter	\$50 per month	\$50 per month
Personal Emergency Response Device	\$0 per month	\$0 per month
Transportation	\$0 - 30 one-way trips Unlimited to PCP	\$0 - 48 one-way trips Unlimited to PCP
Vision	\$200 per year	\$300 per year
Wellness	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$300 Devoted Wellness Bucks
Wigs for Chemotherapy	\$500 per year	\$500 per year

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# Devoted Health San Antonio Plans

All 2021 plans are pending CMS approval

	Core San Antonio (HMO)	Prime San Antonio (HMO)
Plan Highlights	\$0 monthly premium, low out-of-pocket max, low Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
Service Area	Bexar County	Bexar County
Premium	\$0	TBD
Max out-of-pocket	\$3,400	\$3,400
PCP/Specialist Copay	\$0 / \$15	\$0 / \$10
Inpatient Hospital	\$100 per day, days 1-5	\$75 per day, days 1-5
Outpatient Surgery	\$50 ASC; \$100 OH	\$25 ASC; \$75 OH
Lab Copay (Office/Lab)	\$0	\$0
Rx Copays	\$0 / \$0 / \$40 / \$99 / 29%	\$0 / \$0 / \$30 / \$99 / 29%
Rx Deductible	\$195 (Tiers 4-5)	\$195 (Tiers 4-5)

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# Devoted Health Extras — San Antonio

All 2021 plans are pending CMS approval

	Core San Antonio (HMO)	Prime San Antonio (HMO)
Dental	Preventive & comprehensive Up to \$2,000 comprehensive	Preventive & comprehensive Up to \$2,000 comprehensive
Hearing	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
Over-the-Counter	\$50 per month	\$75 per month
Personal Emergency Response Device	\$0 per month	\$0 per month
Transportation	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 36 one-way trips Unlimited to PCP
Vision	\$250 per year	\$300 per year
Wellness	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$300 Devoted Wellness Bucks
Wigs for Chemotherapy	\$500 per year	\$500 per year

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# Arizona

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# Devoted Health Arizona Plans

All 2021 plans are pending CMS approval

	Flex (HMO)	Core (HMO)	Select (HMO)
<b>Plan Highlights</b>	No referrals, up to \$3,000 annual allowance toward dental, fitness, eyewear, and more!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Maricopa County	Maricopa County	Maricopa County
<b>Premium</b>	\$39	\$0	TBD
<b>Max out-of-pocket</b>	\$6,700	\$3,200	\$3,000
<b>PCP/Specialist Copay</b>	\$0/\$35	\$0 / \$20	\$0/\$10
<b>Inpatient Hospital</b>	\$300 per day, days 1-5	\$175 per day, days 1-7	\$125 per day, days 1-7
<b>Outpatient Surgery</b>	\$150 ASC; \$250 OH	\$75 ASC; \$175 OH	\$25 ASC; \$125 OH
<b>Lab Copay</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$5 / \$45 / \$95 / 33%	\$0 / \$5 / \$45 / \$95 / 33%	\$0 / \$0 / \$45 / \$95 / 33%
<b>Rx Deductible</b>	\$0	\$0	\$0

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# Devoted Health Extras — Arizona

All 2021 plans are pending CMS approval

	Flex (HMO)	Core (HMO)	Select (HMO)
<b>Dental</b>	MyFlex Allowance	Preventive	Preventive & comprehensive Up to \$2,000 comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$50 every 3 months	\$75 every 3 months	\$100 every 3 months
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	Not covered	Not covered	\$0 - 24 one-way trips
<b>Vision</b>	MyFlex Allowance	Up to \$230 per year	Up to \$230 per year
<b>Wellness</b>	MyFlex Allowance	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness Bucks
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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# Ohio

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## Devoted Health Ohio Plans

All 2021 plans are pending CMS approval

	Saver (HMO)	Core (HMO)	Prime (HMO)
<b>Plan Highlights</b>	\$50 Part B premium buydown, \$0 monthly premium, dental included!	\$0 monthly premium, low out-of-pocket max, \$0 Rx deductible, rich benefits	Low monthly premium (\$0 for full LIS), rich benefits
<b>Service Area</b>	Cuyahoga, Erie, Geauga, Huron, Lake, Lorain, Medina, Ottawa, Portage, Sandusky, Seneca, Stark, & Summit Counties	Cuyahoga, Erie, Geauga, Huron, Lake, Lorain, Medina, Ottawa, Portage, Sandusky, Seneca, Stark, & Summit Counties	Cuyahoga, Erie, Geauga, Huron, Lake, Lorain, Medina, Ottawa, Portage, Sandusky, Seneca, Stark, & Summit Counties
<b>Premium</b>	\$0	\$0	TBD
<b>Max out-of-pocket</b>	\$6,700	\$4,500	\$3,700
<b>PCP/Specialist Copay</b>	\$0/\$50	\$0 / \$35	\$0/\$25
<b>Inpatient Hospital</b>	\$450 per day, days 1-4	\$310 per day, days 1-7	\$275 per day, days 1-5
<b>Outpatient Surgery</b>	\$250 ASC; \$450 OH	\$195 ASC; \$310 OH	\$100 ASC; \$275 OH
<b>Lab Copay (Office/Lab)</b>	\$0	\$0	\$0
<b>Rx Copays</b>	\$0 / \$10 / \$47 / \$100 / 29%	\$0 / \$0 / \$42 / \$95 / 33%	\$0 / \$0 / \$42 / \$95 / 30%
<b>Rx Deductible</b>	\$200 (Tiers 3-5)	\$0	\$150 (Tiers 3-5)

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# Devoted Health Extras — Ohio

All 2021 plans are pending CMS approval

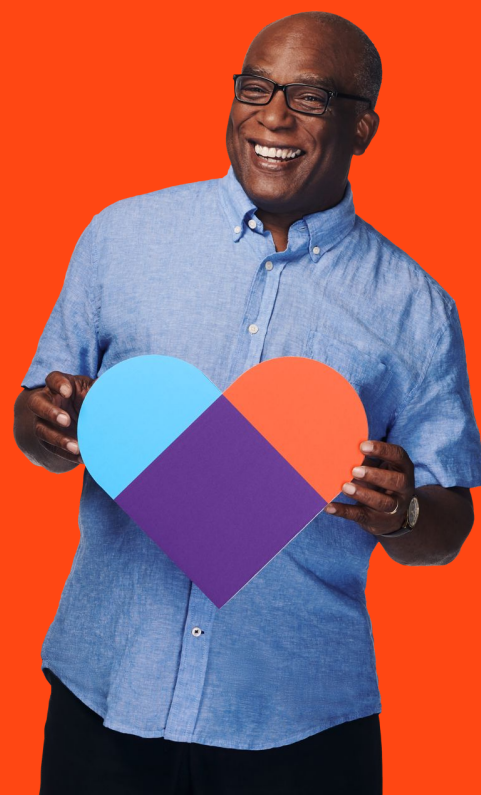
	Saver (HMO)	Core (HMO)	Prime (HMO)
<b>Dental</b>	Preventive	Preventive & comprehensive Up to \$1,000 comprehensive	Preventive & comprehensive Up to \$2,000 comprehensive
<b>Hearing</b>	\$599 / \$899 copay per aid	\$399 / \$699 copay per aid	\$199 / \$499 copay per aid
<b>Over-the-Counter</b>	\$90 every 3 months	\$120 every 3 months	\$120 every 3 months
<b>Personal Emergency Response Device</b>	\$0 per month	\$0 per month	\$0 per month
<b>Transportation</b>	Not covered	\$0 - 24 one-way trips Unlimited to PCP	\$0 - 30 one-way trips Unlimited to PCP
<b>Vision</b>	\$150 per year	\$200 per year	\$300 per year
<b>Wellness</b>	\$0 Silversneakers PLUS \$300 Devoted Wellness Bucks	\$0 Silversneakers PLUS \$150 Devoted Wellness dollars	\$0 Silversneakers PLUS \$150 Devoted Wellness dollars
<b>Wigs for Chemotherapy</b>	N/A	\$500 per year	\$500 per year

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## Interested in contracting?

Reach out to your local agency or contact us at:  
[agent-support@devoted.com](mailto:agent-support@devoted.com)



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