

MedicareCENTER Mobile App

Feature enhancement adds option to record in-person meetings from your device

With the latest MedicareCENTER Mobile App update, you now have the opportunity to seamlessly record and store in-person conversations with your clients — an extra perk you can choose to use when and where you want!

To get started, simply navigate to a Contact's profile and tap the "More" icon.

Click "In-Person Recording."

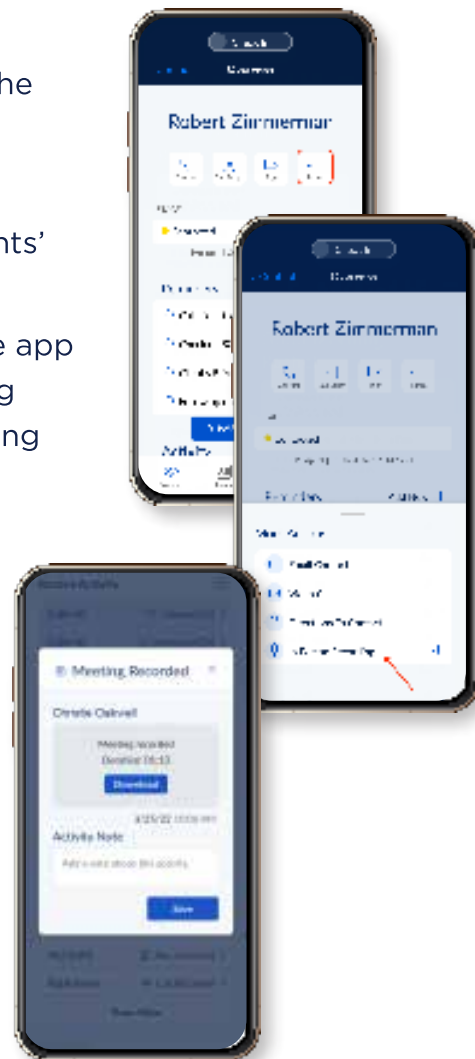
From there, you'll be given the opportunity to confirm the clients' consent to be recorded.

While the conversation is ongoing, you can continue to use the app to take any needed actions for your client — including updating their medical history, comparing and quoting plans, and initiating the enrollment process.

When your meeting is finished, the recording will be available for download and review on both the MedicareCENTER Mobile App and MedicareCENTER.com via the Contact's "Recent Activities" feed.

Be sure that you've updated your MedicareCENTER Mobile App to access this capability.

As a reminder, recording in-person meetings is not required by CMS. This advanced feature is available to you as an extra benefit.



Find more MedicareCENTER Mobile App information and FAQs in the Learning Center.



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